



Spiritual Health  
Victoria

# New directions for spiritual care in Victoria: What's the plan?

PROFESSIONAL DEVELOPMENT PROGRAM FOR SPIRITUAL CARE PRACTITIONERS IN HEALTHCARE

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11 April 2018



**Strategic  
Planning**

Two roads diverged in a yellow wood,  
And sorry I could not travel both  
And be one traveller, long I stood  
And looked down one as far as I could  
To where it bent in the undergrowth;

I shall be telling this with a sigh  
Somewhere ages and ages hence:  
Two roads diverged in a wood, and I—  
I took the one less travelled by,  
And that has made all the difference.

— [Robert Frost The Road Not Taken and Other Poems](#)



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# Strategic Planning Process

- SHV Team – what are we seeing, what are we hearing?(October 2017)
- Invitation to SCMN to identify issues
- Safer Care Victoria – priority areas
- National Consensus Conference outcomes
- Board Strategic Planning meeting (December 2017)
- Current research/literature
- SHV Team – SWOT analysis (January 2018)
- Draft Strategic Plan
- Sign off from SHV Board and Safer Care Victoria



Spiritual Health Victoria

# Our Purpose

To advocate for and promote  
compassionate, person-centred spiritual  
care in health services.



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# Our Belief

When spiritual needs are recognised and responded to as an integral part of person-centred care an essential contribution is made to peoples' health and wellbeing.



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# Our Mission Statement

*Enabling the provision of quality spiritual care as an integral part of **all health services** in Victoria.*

SHV Board adopted December 2017



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# Our Values

- Respect:** We value the humanity and dignity of every person
- Compassion:** We value sensitivity to another's suffering which motivates healing care
- Inclusiveness:** We value the spirituality, perspectives and contributions of all people
- Excellence:** We value continuous improvement, innovation and accountability in the provision of spiritual care





## Old definition of 'spiritual care'

*Spiritual care is a supportive, compassionate presence for people at significant times of transition, illness, change or loss. Spiritual care is a collaborative and respectful partnership between the person and their health care provider. It is an integral component of holistic care.*



## New definition of 'spiritual care'

*Spiritual care is the provision of assessment, counselling, support and ritual in matters of a person's beliefs, traditions, values and practices enabling the person to access their own spiritual resources.*

SHV Board adopted December 2017



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# 10 Strategic Directions (where we want to be by 2022)

1. Best practice spiritual care guidelines (frameworks) implemented across Victorian health services.
2. Spiritual care is provided by a credentialled and accountable workforce.
3. Spiritual care practitioners are recognised and incorporated as an allied health profession.
4. Decision/policy makers, health professionals and consumers understand what spiritual care is and how it is provided.
5. The spiritual care sector has a voice that contributes to system and policy improvements.

# 10 Strategic Directions (where we want to be by 2022)

6. Co-designed spiritual care Patient Reported Experience Measures and Patient Reported Outcome Measures contribute to measures of quality.
7. Clear pathways are established to develop and sustain current and future leaders.
8. Research supports and drives innovation and practice.
9. Increased consumer voice contributes to the work of SHV.
10. Publications and presentations evidence SHV's impact nationally and internationally

SHV Board adopted December 2017

# Strategic Plan 2018-2022 Strategic Objectives

Through the development of key partnerships and consumer engagement SHV will lead the:

1. *Provision and evaluation of best practice spiritual care across health services*
2. *Integration and coordination of best practice spiritual care across health services*
3. *Development of a competent and accountable workforce,*

and SHV will:

4. *Build our reputation as a trusted leader and advocate for the provision of compassionate, person-centred spiritual care in health services across Australia.*

# What's the plan for 2018-2019?

- Joint research project – How do we recognise and develop spiritual care practice that adds value for patients?
- Research to explore the role of faith communities in the provision of spiritual care
- Guidelines for Best Practice Spiritual Care – & implementation strategy
- Evaluation of Capability Framework
- Evaluation and revision of resources

# What are the opportunities?

- Patient Experience
- Person-centred care
- Consumer engagement
- Wellbeing (staff and patients)
- Kindness, compassion
- Patient Reported Outcome Measures – PROMS
- Patient Reported Experience Measures – PREMS

# What are the opportunities?

- Safer Care Victoria – PCCN, MHCN
- ACHS
- ACSQHC
- PCV/PCA
- International connections: ERICH, ENHCC, HCCN, SCA



## Questions

From what you've heard:

- What are you excited about?
- What is unsettling?
- What questions are raised?



**Keep looking for opportunities!**





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